



The following definitions of common noises are provided to assist you in identifying your concern to our technicians. Please circle the noise or noises that best identify what you are hearing.

Noise Definitions

WHINE – A high pitched sound like an electric motor or drill

CLUNK – A metal to metal sound, like hammer striking steel

CLICK – A light sound like a ballpoint pen being clicked

KNOCK – Like a loud door knocker

BOOM – A sound like a drum roll or thunder

GROWL – A low sound, like an angry dog

BUZZ – Like a bee

SQUEAK – A sound like rubbing a clean window

SQUEAL – A high pitched sound, like fingernails across a chalkboard

RATTLE – A sound like marbles rolling around in a can

HISS – Like air escaping from a balloon

CHIRP – High pitched rapid repeating, like a chirping bird

THUMP – Like your fist striking the table

GRIND – Abrasive sound, like a grinding wheel or sandpaper rubbing

Please circle the following conditions under which you hear the noise:

Idle

Moving What speed ? _____

Braking

Accelerating

Turning left

Turning right

Over small bumps

Over large bumps

Hot days

Cold days

Rainy days

First thing in the morning

After driving a while How far ? _____

Other

Please bring this completed form in with you when you drop off your car, or you may fax it to 515-225-1716.